



2 Lower Ragsdale, Suite 200
Monterey, CA 93940
(831) 333 2000
FAX (831) 333 2580

Dear Valued Customer,

Discount School Supply has been serving early childhood educators, young children and their families for over 22 years. Our concern for the safety and welfare of children is the basis for everything we do; we want children to have the best possible products and support as they develop, grow and begin their educations.

Product safety is the top priority at Discount School Supply, and that is the message we send our suppliers and manufacturers. We will not tolerate products that do not meet our rigorous safety standards. To give us reliable and objective information on our products, we utilize one of the largest independent testing laboratories in the world. And we periodically review products in our warehouses to be sure that the quality we saw in initial samples continues in the orders and reorders.

Any company that tests its products on a regular basis will find product problems – when this happens we follow procedures to remove that product from our active inventory, to notify and work with the Consumer Product Safety Commission (CPSC), to contact customers in a timely manner, and to offer alternatives to replace or give credit for the product in question.

We are constantly looking for ways to increase our already substantial safety efforts. We will immediately create a new Safety landing page on our company's website at www.discountchoolsupply.com/SafetyInformation. This page will provide easy access to all current product safety and recall information.

As a leading catalog of products for young children, we take very seriously our responsibility to help educators keep their classrooms safe. We recognize our obligation to work with our manufacturers to be sure they understand and observe the commitment to quality and safety that are imperatives at our company.

Please be assured that safety is top of mind for all of us at Discount School Supply. You can be certain that the policies and priorities we have in place will not change and have our full attention. We will continue to put children first.

Sincerely,

Ron Elliott
CEO
Discount School Supply

